

The Council's Parking Service will take necessary steps to procure and establish future contractual arrangements for the provision of cashless parking requirements for Council on and off street pay and display parking spaces. This would be a replacement for an existing cashless parking system, currently provided by Ring-Go.

The current contract period expires on 31 October 2026, after an approved direct award contact agreement covering a 12-month period.

The expected outcome is the procurement of a suitably qualified and experienced organisation, contracted for a period of 3 years plus the option to extend annually, for a further 3-year period.

The current pay by phone system remains operational, enabling customers to pay and display in Council on and off-street parking locations, including the option to register for a free parking session of up to 2 hours, in 16 of the Council car parks. There is no other system available or operating within the Council that provides the function of cashless parking.

Cashless parking allows motorists to start, manage and pay for a parking session remotely using a smartphone app, a phone call or via a website. No coins, pay and display tickets or cash machines are required when a cashless parking payment system is used. Cashless parking is an increasingly popular choice for motorists. Data from the current system is available to Civil Enforcement Officers to check whether a valid parking session has been purchased against the vehicle registration, rather than relying on a physical pay and display ticket.